

Report to the Adult Social Care Scrutiny Commission

Date: 7th March 2024

Hasting Road Day Centre Update

Lead Director: Kate Galoppi

Useful Information:

- Ward(s) affected: Charnwood
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1. Summary

- 1.1 This report provides a final breakdown of the work achieved as part of the closing down of Hastings Road Day Service.
- 1.2 The information includes lessons learnt during the close down process. See [Appendix 1](#).
- 1.3 [Appendix 2](#) provides an anonymised summary of the completed transitions for individual people all who have now moved to alternative provision.
- 1.4 Each person's support package will be reviewed at four weeks and again at three months to ensure that they are settled and happy with the new support arrangements in place.

Closedown report

2 Building and Staff

- 2.1 Whilst several options were considered for the future utilisation of Hastings Road Day Centre building it has now been declared surplus to ASC requirements. The building has been handed back to Estates and Building Services who will follow due process to determine its future.
- 2.2 Most of the contents of the building which include kitchen equipment, specialist moving and handling equipment, furniture, and sensory equipment as well as other smaller items have been gifted to the Council's internal services including the children's homes, catering services and SEND schools. Specialist equipment and furniture has also been donated to Northfields Play Barn, Mosaic and other providers who have been able to make beneficial use of it for people with profound and multiple learning disabilities.
- 2.3 The Hastings Road Day Centre staff team which was made up of Enablement Officers and Enablement Support Workers, Kitchen Assistants and Assisted Employees (staff with additional support needs) have been supported by HR either to secure alternative employment via redeployment or have taken redundancy.
- 2.5 Three out of the five Assisted Employees who have learning disabilities and additional needs have been supported through the redeployment process by Hastings Road staff and the Supported Employment Service to secure alternative employment on a trial basis in Catering Services. Further job coaching support is being sought via Access to Work. Of the two other Assisted Employees one person is choosing to do more social activities and the other person is going to be referred into the Supported Employment Service to gain employment.

3 Individuals and their families

- 3.1 All the eighteen individuals who attended Hastings Road at the start of this process have now moved on to alternative support services that meet their individual needs and interests.
- 3.2 Each person and their family have had support from an allocated worker to find and move to a new provider– it will be vital that each person has a review of their support at four weeks and again at three months to ensure that they are settled in their new place. This second review will be essential to ensure that any issues that arise are dealt with and that families continue to get the support they need - allocated workers will be available between reviews to support families.
- 3.3 This time of change has been emotionally challenging for families and their loved ones, but allocated workers have worked hard to build trust and ensure that people were able to choose from a range of suitable support options.

Appendix 1 Lessons Learned Log

Item	Detail	Lesson learned	Status
Supporting Assisted Employees through the process of change	Three out of five of the assisted wanted to secure alternative employment with the Council.	<p>The Assisted Employees need additional support which they received from the Supported Employment team to go through the redeployment process including filling in applications and learning interview skills.</p> <p>Emotional and practical support was needed to help Assisted Employees cope with this change and Hastings Road staff and managers provided this.</p> <p>Job coaches will be sought through Access to Work to support employees with trial periods in their new roles.</p>	Completed
Supporting people and their families through the process of change	<p>Each person has had an allocated worker.</p> <p>Meet the Provider Events took place.</p> <p>Taster Days took place.</p>	<p>It has been essential to provide people and their families with an allocated worker to support them either from LLC or through Health for people that have CHC funded placements.</p> <p>Weekly meetings with allocated workers, Health workers and Commissioners, Transport and Team Leaders have taken place to coordinate the change and address issues as they arise.</p> <p>Meet the provider event was useful for families to meet and talk to different providers to make informed choices.</p> <p>Taster days were important to allow the people who draw on services to experience their new provider and see whether they like being there. This was also important to allow providers to</p>	Completed

		shadow and learn about the person and ensure that the service is right for the person.	
Decommissioning of the building and contents	Internal services have been happy to receive donations	Equipment has been shared with: Northfields Play barn. Childrens Residential Services SEND PMLD Providers	Completed

Appendix 2 Transitions

Step 1	Social Worker identified
Step 2	Contact with people to commence discussion
Step 3	Review in progress
Step 4	Review process completed
Step 5	Start date agreed for new provision
Step 6	Follow up as part of review

Attendee NO	STATUS	TRANSITION STATUS	NEXT STEPS
1	Attendee (ASC)	Transition complete	
2	Attendee (ASC)	Transition complete	
3	Attendee (ASC)	Service identified, review completed, person on holiday until March 2024.	
4	Attendee (ASC)	Transition complete	
5	Attendee (ASC)	Transition complete	
6	Attendee (ASC)	Transition complete	
7	Attendee (ASC)	Transition complete	
8	Attendee (ASC)	Transition complete	
9	Attendee (ASC)	Transition complete	
10	Attendee (ASC)	Transition complete	
11	Attendee (ASC)	Transition complete	
12	Attendee (ASC)	Transition complete	
13	Attendee (ASC)	Transition complete	
14	Attendee (ASC)	Transition complete	
15	Attendee (Health)	Transition complete	
16	Attendee (Health)	Transition complete	
17	Attendee (Health)	Transition complete	
18	Attendee (Health)	Transition complete	

Summary – 17 people have transitioned – one person has a service identified but is on hold until they return from holiday in March.